

A (Printed Pages 3)
(20222) Roll No.
B.B.A-I Sem.

18074 (CV-III)

BBA Examination, Dec.-2021

Organizational Behaviour

BBA-102

(New Course)

Time : 1½ Hours] [Maximum Marks : 75

Note : Attempt **all** the sections as per instructions.

Section-A

Note : Attempt any **two** questions. Each question carries 7.5 marks. Very short answer is required not exceeding 75 words. $2 \times 7.5 = 15$

1. What is Organisational Behaviour?
2. Define Self Esteem?
3. Explain Johari Window?

P.T.O.

4. What is group dynamics?
5. What do you understand by organisational change?

Section-B

Note : Attempt any **one** question out of the following three questions. Each question carries 15 marks. Short answer is required not exceeding 200 words. $1 \times 15 = 15$

6. Explain Vroom's Expectancy theory in brief.
7. Make a difference between formal and informal communication.
8. Explain different types of Groups.

Section-C

Note : Attempt any **two** questions out of the following five questions. Each question carries 22.5 marks. Answer is required in detail. $2 \times 22.5 = 45$

9. Discuss the nature of organisational goals. Why should organisations specify their goals clearly?

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10. What is Personality? Explain various factors that play an important role in determining the personality of a person?
11. What is Leadership? Explain various styles of Leadership.
12. Explain the Likert's model of effectiveness. What are the factors for achieving organisational effectiveness?
13. Explain in detail the importance of group decision making and give reasons why groups can make higher quality decisions than individuals?