

V
(20516)

Roll No.

(2)

BBA-II Sem.

18047

B. B. A. Examination, May 2016

Organization Behaviour

(BBA-201)

(New)

Time : Three Hours] [Maximum Marks : 75

Note : Attempt questions from all Sections as per instructions.

Section-A

(Very Short Answer Questions)

Attempt all the *five* questions. Each question carries 3 marks. Very short answer is required not exceeding 75 words. $3 \times 5 = 15$

1. What are the 'X' factors? 3

2. Define organizational effectiveness. 3
3. What is Group behaviour? 3
4. Define personality. 3
5. Define team building. 3

Section-B

(Short Answer Questions)

Attempt any *two* questions out of the following three questions. Each question carries $7\frac{1}{2}$ marks. Short answer is required not exceeding 200 words. $7\frac{1}{2} \times 2 = 15$

6. What are the five levels of need hierarchy as identified by Maslow? $7\frac{1}{2}$
7. Distinguish between power and authority. $7\frac{1}{2}$

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8. What are the major external reasons for change in organization? 7½

Section-C

(Detailed Answer Questions)

Attempt any *three* questions out of the following five questions. Each question carries 15 marks. Answer is required in detail. 15×3=45

9. Define organizational behaviour and its scope. What are the challenges before organizational behaviour? 15
10. How individual behaviour is different from group behaviour? Which factors characterize the individual behaviour? 7½+7½
11. How are group decisions made? How can group decisions be made more effective? 5+10
12. What is leadership? Critically examine various style of leadership with suitable illustration. 3+12

(4)

13. What is Vroom's expectancy theory of motivation? What are its applications? Give example. 7+8