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(21216) Roll No.....

B.B.A. - III Sem.

18051

B.B.A. Examination, Dec. 2016

HUMAN RESOURCE MANAGEMENT

(BBA-303)

(New)

Time : Three Hours] [Maximum Marks : 75

Note : Attempt questions from **all** Sections as per instructions.

Section-A

(Very Short Answer Questions)

Note : Attempt all the **five** questions. Each question carries **3** marks. Very short answer is required not exceeding 75 words.

$3 \times 5 = 15$

1. Discuss the structure of human resource development system?

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2. What is selection?
3. Give a brief note on promotion and transfer.
4. What do you understand from human resource policies and strategies?
5. Discuss the problems of trade union.

Section-B

(Short Answer Questions)

Note : Attempt any **two** questions out of the following **three** questions. Each question carries $7\frac{1}{2}$ marks. Short answer is required not exceeding 200 words.

$7\frac{1}{2} \times 2 = 15$

6. Explain the types of strategic control.
7. What do you mean by the term 'wage policy'. Explain the factors that affects wages and salary.
8. Explain the procedure of grievance handling.

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Section-C

(Detailed Answer Questions)

Note : Attempt any **three** questions out of the following **five** questions. Each question carries 15 marks. Answer is required in detail. $15 \times 3 = 45$

9. Briefly enumerate the objectives and process of human resource management.
10. Discuss the productivity and improvement of job analysis and job design. Explain the term ergonomics and work measurement.
11. Write short notes on:
 - (a) Minimum wages Act 1948
 - (b) Payment of bonus Act 1965
12. Explain the objectives and various types of trade union.

13. Explain the role of human resource in strategic management. Also discuss the HR procedure and programmes.